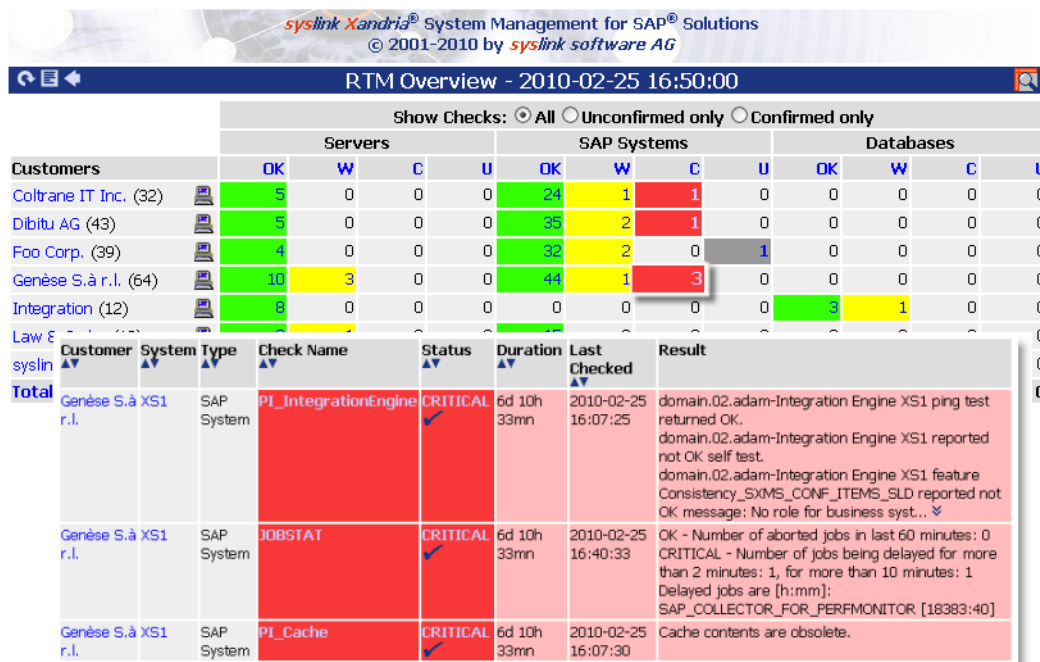


## Press Release

### System Management for SAP Solutions Revisited

Pfäffikon, February 26, 2010 – Just in time for the 2010 CeBIT event syslink software AG released a new version of its System Management application syslink Xandria. The version 4.6 of the product which is primarily focused on SAP Solutions and Databases comes with a bunch of new features.



*syslink Xandria® System Management for SAP® Solutions*  
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RTM Overview - 2010-02-25 16:50:00

Show Checks:  All  Unconfirmed only  Confirmed only

Customers	Servers				SAP Systems				Databases			
	OK	W	C	U	OK	W	C	U	OK	W	C	U
Coltrane IT Inc. (32)	5	0	0	0	24	1	1	0	0	0	0	0
Dibitu AG (43)	5	0	0	0	35	2	1	0	0	0	0	0
Foo Corp. (39)	4	0	0	0	32	2	0	1	0	0	0	0
Genèse S.à r.l. (64)	10	3	0	0	44	1	3	0	0	0	0	0
Integration (12)	8	0	0	0	0	0	0	0	5	1	0	0
Law E												
syslin												
<b>Total</b>												

Customer	System	Type	Check Name	Status	Duration	Last Checked	Result
Genèse S.à r.l.	XS1	SAP System	PI_IntegrationEngine	CRITICAL	6d 10h 33mn	2010-02-25 16:07:25	domain.02.adam-Integration Engine XS1 ping test returned OK. domain.02.adam-Integration Engine XS1 reported not OK self test. domain.02.adam-Integration Engine XS1 feature Consistency_SXMS_CONF_ITEMS_SLD reported not OK message: No role for business syst...
Genèse S.à r.l.	XS1	SAP System	JOBSTAT	CRITICAL	6d 10h 33mn	2010-02-25 16:40:33	OK - Number of aborted jobs in last 60 minutes: 0 CRITICAL - Number of jobs being delayed for more than 2 minutes: 1, for more than 10 minutes: 1 Delayed jobs are [h:mm]: SAP_COLLECTOR_FOR_PERFMONITOR [18383:40]
Genèse S.à r.l.	XS1	SAP System	PI_Cache	CRITICAL	6d 10h 33mn	2010-02-25 16:07:30	Cache contents are obsolete.

*RealTime-Monitoring Overview and Details of syslink Xandria 4.6*

Connectivity to SAP systems is now monitored from a user's perspective as well, even from remote sites. In the same way availability data and system response times are recorded. Together with the locally collected performance indicators the data is contained in the SLR. This dual-type reporting options will be interesting first of all for Outsourcing and Service Providers in the SAP area.

The new XanMobile iPhone App provides mobile access to syslink Xandria 4.6 installations. It displays a comprehensive status overview of all mon-

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itored SAP landscapes and supports immediate reactions on critical incidents.

Another new function allows to create operating procedures or problem resolution guides directly in the application, or to attach or reference existing ones. This allows for instance the SAP Basis team to provide an operating procedure that the operations team can follow in case of a problem.

Finally there was a major rework on the web-based user interface to enhance usability and to allow personalization more easily.

For further reading on syslink Xandria please visit:

[www.syslink.ch/xandria-system-management-for-sap-solutions](http://www.syslink.ch/xandria-system-management-for-sap-solutions)

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